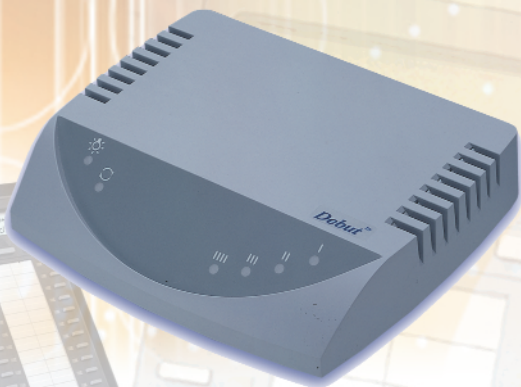




KEY VOICE®



# Debut

## Product Highlights

**Automated Attendant** — Having an auto attendant is like employing a 24-hour receptionist. It automatically answers calls, provides a menu of choices to callers and routes them to their appropriate destination.

**Directory Box** — Expedites call handling by allowing callers to spell out (via their touch-tone dial-pad) the name of the person to whom they want to speak.

**Account Boxes** — Asks callers to enter a specific account number (area code, zip code, etc.), which is tagged and used for call expediting purposes.

**Automatic Call Distribution (ACD)** — Hunts a specific group of extensions to connect callers to the earliest available destination. If everyone in the group is busy, this feature can queue calls and play up to six announcements to the waiting caller.

**Fax Tone Transfer** — Recognizes incoming fax calls and routes them to the appropriate fax machines. This eliminates the need for dedicated fax lines and the monthly charges associated with them.

**Individual Voice Mailboxes** — Perform standard functions such as playing personal greetings, accepting messages and activating message waiting lights. Individual mailboxes can be configured to forward incoming calls to alternate telephone numbers such as mobile or home telephones. Debut can be programmed to automatically page subscribers when they receive messages in their mailboxes. These features minimize message response time.

**Routing Boxes** — Allows for the creation of multi-level voice menus within the system. Unlike most voice processing systems that require programmer-level technical knowledge for creating menu selections, Debut allows system supervisors to easily administer menus and call flows in a matter of minutes. This very unique design is particularly useful for customizing messages and call routing to meet specific business needs.

## Key Voice Debut® Voice Mail System

### Entry-Level Voice Mail Solution

Effectively managing customer inquiries is critical to the success of small businesses. Like big-company voice processing systems, Debut provides advanced capabilities such as Automated Attendant, Automatic Call Distribution and Fax support. It is a self-contained, affordable, entry-level system that supports either 25 or 50 individual voice mailboxes.

### Rich Feature Set

Beyond standard personal mailboxes, call screening and call routing functions, Debut offers many features that allow a small business to customize the way customer calls are handled. Automated Attendant serves as a 24-hour receptionist answering all incoming calls. Flexible call routing features quickly direct calls to the person best suited to meet the caller's needs. Fax Tone recognizes incoming fax calls and routes them to the appropriate fax machines without the need for additional fax lines. Flexible voice mailbox features allow individuals to manage calls based on their work schedule, so that extensions can be set to redirect calls or play custom greetings.

### Affordable, Standalone Architecture

Debut supports either 25 or 50 mailboxes, depending on the selected configuration. As such it is a very cost-effective solution. Should a company outgrow the system's capacity, Comdial offers larger-sized Key Voice-branded voice processing systems.

### Easy Setup, Administration and Training

Debut is designed specifically to address the voice processing requirements of small businesses. Clear, concise menus lead system supervisors through each function they want to deploy. Routine modifications like adding new employees, changing corporate greetings and altering box configurations can be easily completed over the phone or via intuitive set of computer screens. Simple tutorials walk new employees through setting up their name, password and greetings without the need for special training.

**COMDIAL®**

## Specifications

<b>Ports:</b>	2 or 4
<b>Storage:</b>	2 or 4 hours
<b>Mailboxes:</b>	25 on 2-port 50 on 4-port
<b>Box Types:</b>	5 Routing Boxes 5 ACD Boxes 5 Account Boxes 5 Group Boxes 5 Question Boxes 1 Directory Box



Box Type	Function
Mailbox	Performs call transfers. Plays personal greetings. Takes messages. Activates pagers. Delivers messages internally or externally. Activates message waiting lights.
Question Box	Performs question/answer sessions. Records caller responses verbally or in text file
Routing Box	Create customized call handling applications. Route callers using multi-level voice menus within the system, either from the automated attendant or from individual or departmental mailboxes.
Group Box	Houses a preconfigured distribution list, allowing users to send one message to multiple mailboxes simultaneously.
Directory Box	Allows callers to spell out (via touch-tone dial-pad) the name of the person to whom they want to speak.
ACD Box	Searches a list of extensions for one that is available, then transfers the call to that extension.
Account Number Box	Asks the caller to enter an account number (or phone number, zip code, etc.), which is tagged to the call and used for a variety of functions such as call routing, database hookup, and call identification.

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